

# CLUB RIVERS

"Proudly Supporting the Community"



**helen's**  
@ CLUB RIVERS

**SKETCH!**  
café & play area

**SYDNEYS**  
**BINGO**  
LOUNGE

**红河**  
RED RIVER  
HOUSE

## RESPONSIBLE SERVICE OF ALCOHOL POLICY

Club Rivers' Directors, Management and all employees are committed to the responsible service of alcohol. Club Rivers Responsible Service of Alcohol policy aims to prevent underage drinking, intoxication, violent or disruptive behaviour and drink driving. Club Rivers is an active member of the Hurstville and St George combined Liquor Accord which meets to promote and improve safety within the community and prevent alcohol related anti-social behaviour, offences and violence.

Club Rivers provides an alcohol exclusion program and counselling through ClubSafe for any member or guest who feels they have a problem with alcohol or the problems associated with alcohol. Club Rivers encourages responsible practices in advertising and promotion to ensure the club is not providing inducements in alcoholic beverages. Signage to promote the responsible service of alcohol is posted in the bars and on in house advertising screens throughout the club.

Club Rivers designated driver program provides free soft drink for anyone who is the designated driver. Club Rivers operates a Courtesy Bus as a safe transport option and is within easy walking distance to the local train and bus stations. Taxis will be called at the request of a patron and there no phone call fee charged for this service. Taxi calls are available at any time during the clubs trading hours.

Water, food and low or non-alcoholic beverages are always available during trading hours. Free water is available at all club bars during operation.

Club Rivers also operates a vending food machine for the use of patrons.

Club Rivers has adopted the following house policy as a framework for the Responsible Service of Alcohol. This includes, but not limited to;

- Refusing entry to anyone who is believed to be under the influence of alcohol or illicit drugs.

- Liquor service will be refused to underage people. Club employees require patrons suspected as minors to present Proof of Age and or other approved forms of identification before providing service; this includes all take away liquor purchases.
- Any patron found on the premises that is considered to be approaching the point of intoxication will be refused service of alcohol and asked to leave the premises.
- Anyone showing indecent, violent or quarrelsome conduct will be asked to leave the premises.
- Any function or event where there is an elevated risk of intoxication, pre-loading, or suspect behaviour (such as a 21<sup>st</sup> birthday) Club Rivers implements the policy of having extra security and or RSA marshals rostered on, to monitor alcohol consumption, intoxication levels and avoid any disturbance to the public and or our neighbours.
- Club Rivers does not host functions for minors where there is a high probability that underage drinking will be a threat i.e. 16<sup>th</sup> or 18<sup>th</sup> Birthday parties.
- Any functions consisting primarily of minors, i.e., a school disco, will not be permitted to have the bar open for the duration of the function, to minimise the risk of any minor seeking to purchase, or consume alcohol on our premises
- Club Rivers ensures all employees hold a current RSA certification and are trained in the responsible service of alcohol. This is to ensure they understand their duty of care towards our patrons and their responsibilities to ensure we remain compliant under the liquor act.
- Alcohol will not be promoted in a way that encourages minors to seek to purchase, or consume alcohol on our premises. Any minor that approaches a bar or is found in a restricted area, will be removed and returned to a child friendly part of the club.
- The Club will not support any promotional practice that encourages the excessive consumption of alcohol, or, the rapid consumption of alcohol.
- Club Rivers does not serve doubles or shots, all spirits must be served with a mixer.
- Member and or visitors can be banned or have their membership suspended for any ongoing Responsible Service of Alcohol occurrences, or major breaches of club policy.
- Club Rivers self regulates all internal liquor signage by carrying out periodical inspections and licence checks, these records can be presented should the need arise.
- Club Rivers ensures that any products declared by the Minister as undesirable are not sold, or promoted on our clubs premises.

All incidents related to the Responsible Service of alcohol are to be recorded in the OLGR incident book.